End-of-Sale and End-of-Life Announcement for the Cisco Unified Wireless IP Phone 7920

EOL5842

Cisco Systems® announces the end-of-sale and end-of life dates for the Cisco Unified Wireless IP Phone 7920. The last day to order the Cisco Unified Wireless IP Phone 7920 is June 14, 2007. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the Cisco Unified Wireless IP Phone 7920. Table 2 lists the product part numbers affected by this announcement.

Customers are encouraged to migrate to the Cisco Unified Wireless IP Phone 7921G, which is more durable and provides longer battery life than the Cisco Unified Wireless IP Phone 7920. Information about the replacement product can be found at: http://www.cisco.com/en/US/products/ps7071/index.html.

Table 1. End-of-Life Milestones and Dates for the Cisco Unified Wireless IP Phone 7920

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	June 14, 2007
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	June 14, 2007
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	September 1, 2007
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	June 1, 2008
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	June 1, 2008
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	June 1, 2008
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	June 1, 2009

HW = Hardware OS SW = Operating System Software App. SW = Application Software

The following part numbers will continue to be orderable until June 1, 2009:

Product Part Number	Product Description
CP-BATT-7920-STD=	Cisco Unified Wireless IP Phone 7920 Standard Battery
CP-BATT-7920-EXT=	Cisco Unified Wireless IP Phone 7920 Extended Battery
CP-PWR-7920-AU=	Cisco Unified Wireless IP Phone 7920 Power Supply Australia
CP-PWR-7920-NA=	Cisco Unified Wireless IP Phone 7920 Power Supply North America

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CP-PWR-7920-CE= Cisco Unified Wireless IP Phone 7920 Power Supply Central Europe

CP-PWR-7920-CN= Cisco Unified Wireless IP Phone 7920 Power Supply China

CP-PWR-7920-UK= Cisco Unified Wireless IP Phone 7920 Power Supply United Kingdom

CP-PWR-7920-JP= Cisco Unified Wireless IP Phone 7920 Power Supply Japan

CP-PWR-MC7920= Cisco Unified Wireless IP Phone 7920 Multi-Charger Power Supply

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
CP-7920-AP-K9	Cisco Unified Wireless IP Phone 7920 APAC; Cisco Unified Communications Manager/Cisco Unified Communications Manager Express User License Required; Battery/Power Supply Not Included	CP-7921G-W-K9	Cisco Unified Wireless IP Phone 7921G Rest of World; Cisco Unified Communications Manager/Cisco Unified Communications Manager Express User License Required; Battery/Power Supply Not Included
CP-7920-AP-K9=	Cisco Unified Wireless IP Phone 7920 APAC; Battery/Power Supply Not Included	CP-7921G-W-K9=	Cisco Unified Wireless IP Phone 7921G Rest of World; Battery/Power Supply Not Included
CP-7920-AC-CH1-K9	Cisco Unified Wireless IP Phone 7920 APAC; Cisco Unified Communications Manager User License; Battery/Power Supply Not Included	CP-7921G-WC-CH1-K9	Cisco Unified Wireless IP Phone 7921G Rest of World; Cisco Unified Communications Manager User License; Battery/Power Supply Not Included
CP-7920-AE-CH1-K9	Cisco Unified Wireless IP Phone 7920 APAC; Cisco Unified Communications Manager Express User License; Battery/Power Supply Not Included	CP-7921G-WE-CH1-K9	Cisco Unified Wireless IP Phone 7921G Rest of World; Cisco Unified Communications Manager Express User License; Battery/Power Supply Not Included
CP-7920-AU-K9	Cisco Unified Wireless IP Phone 7920 Australia; Cisco Unified Communications Manager/Cisco Unified Communications Manager Express User License Required; Battery/Power Supply Not Included	CP-7921G-W-K9	Cisco Unified Wireless IP Phone 7921G Rest of World; Cisco Unified Communications Manager/Cisco Unified Communications Manager Express User License Required; Battery/Power Supply Not Included
CP-7920-AU-K9=	Cisco Unified Wireless IP Phone 7920 Australia; Battery/Power Supply Not Included	CP-7921G-W-K9=	Cisco Unified Wireless IP Phone 7921G Rest of World; Battery/Power Supply Not Included
CP-7920-AUC-CH1-K9	Cisco Unified Wireless IP Phone 7920 Australia; Cisco Unified Communications Manager User License; Battery/Power Supply Not Included	CP-7921G-WC-CH1-K9	Cisco Unified Wireless IP Phone 7921G Rest of World; Cisco Unified Communications Manager User License; Battery/Power Supply Not Included
CP-7920-AUE-CH1-K9	Cisco Unified Wireless IP Phone 7920 Australia; Cisco Unified Communications Manager Express User License; Battery/Power Supply Not Included	CP-7921G-WE-CH1-K9	Cisco Unified Wireless IP Phone 7921G Rest of World; Cisco Unified Communications Manager Express User License; Battery/Power Supply Not Included
CP-7920-ET-K9	Cisco Unified Wireless IP Phone 7920 ETSI; Cisco Unified Communications Manager/Cisco Unified Communications Manager Express User License Required; Battery/Power Supply Not Included	CP-7921G-E-K9	Cisco Unified Wireless IP Phone 7921G ETSI; Cisco Unified Communications Manager / Cisco Unified Communications Manager Express User License Required; Battery/Power Supply Not Included

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CP-7920-ET-K9=	Cisco Unified Wireless IP Phone 7920 ETSI; Battery/Power Supply Not Included	CP-7921G-E-K9=	Cisco Unified Wireless IP Phone 7921G ETSI; Battery/Power Supply Not Included
CP-7920-EC-CH1-K9	Cisco Unified Wireless IP Phone 7920 ETSI; Cisco Unified Communications Manager User License; Battery/Power Supply Not Included	CP-7921G-EC-CH1-K9	Cisco Unified Wireless IP Phone 7921G ETSI; Cisco Unified Communications Manager User License; Battery/Power Supply Not Included
CP-7920-EE-CH1-K9	Cisco Unified Wireless IP Phone 7920 ETSI; Cisco Unified Communications Manager Express User License; Battery/Power Supply Not Included	CP-7921G-EE-CH1-K9	Cisco Unified Wireless IP Phone 7921G ETSI; Cisco Unified Communications Manager Express User License; Battery/Power Supply Not Included
CP-7920-FC-K9	Cisco Unified Wireless IP Phone 7920 FCC; Cisco Unified Communications Manager / Cisco Unified Communications Manager Express User License Required; Battery/Power Supply Not Included	CP-7921G-A-K9	Cisco Unified Wireless IP Phone 7921G FCC; Cisco Unified Communications Manager / Cisco Unified Communications Manager Express User License Required; Battery/Power Supply Not Included
CP-7920-FC-K9=	Cisco Unified Wireless IP Phone 7920 FCC; Battery/Power Supply Not Included	CP-7921G-A-K9=	Cisco Unified Wireless IP Phone 7921G FCC; Battery/Power Supply Not Included
CP-7920-FC-CH1-K9	Cisco Unified Wireless IP Phone 7920 FCC; Cisco Unified Communications Manager User License; Battery/Power Supply Not Included	CP-7921G-AC-CH1-K9	Cisco Unified Wireless IP Phone 7921G FCC; Cisco Unified Communications Manager User License; Battery/Power Supply Not Included
CP-7920-FE-CH1-K9	Cisco Unified Wireless IP Phone 7920 FCC; Cisco Unified Communications Manager Express User License; Battery/Power Supply Not Included	CP-7921G-AE-CH1-K9	Cisco Unified Wireless IP Phone 7921G FCC; Cisco Unified Communications Manager Express User License; Battery/Power Supply Not Included
CP-7920-JA-K9	Cisco Unified Wireless IP Phone 7920 Japan; Cisco Unified Communications Manager / Cisco Unified Communications Manager Express User License Required; Battery/Power Supply Not Included	CP-7921G-P-K9	Cisco Unified Wireless IP Phone 7921G Japan; Cisco Unified Communications Manager / Cisco Unified Communications Manager Express User License Required; Battery/Power Supply Not Included
CP-7920-JA-K9=	Cisco Unified Wireless IP Phone 7920 Japan; Battery/Power Supply Not Included	CP-7921G-P-K9=	Cisco Unified Wireless IP Phone 7921G Japan; Battery/Power Supply Not Included
CP-7920-JC-CH1-K9	Cisco Unified Wireless IP Phone 7920 Japan; Cisco Unified Communications Manager User License; Battery/Power Supply Not Included	CP-7921G-PC-CH1-K9	Cisco Unified Wireless IP Phone 7921G Japan; Cisco Unified Communications Manager User License; Battery/Power Supply Not Included
CP-7920-JE-CH1-K9	Cisco Unified Wireless IP Phone 7920 Japan; Cisco Unified Communications Manager Express User License; Battery/Power Supply Not Included	CP-7921G-PE-CH1-K9	Cisco Unified Wireless IP Phone 7921G Japan; Cisco Unified Communications Manager Express User License; Battery/Power Supply Not Included
CP-CASE-7920-FLC=	Cisco Unified Wireless IP Phone 7920 Leather Carry Case, Full Cover	CP-CASE-7921G=	Cisco Unified Wireless IP Phone 7921G Leather Carry Case
CP-CASE-7920-HOL=	Cisco Unified Wireless IP Phone 7920 Leather Carry Case, Holster	CP-HOLSTER-7921G=	Cisco Unified Wireless IP Phone 7921G Belt Holster
CP-CFGPR-BUN-7920	Cisco Unified Wireless IP Phone 7920 Configuration Program; Includes Configuration Utility, 2 USB Cables	There is currently no replacement product available for this product.	
CP-DSKCH-BUN-7920	Cisco Unified Wireless IP Phone 7920 Desk Top Charger; Power Supply Not Included	CP-DSKCH-7921G-BUN	Cisco Unified Wireless IP Phone 7921G Desk Top Charger, Power Supply, AC Power Cord
CP-EARBUD-7920-ST=	Cisco Unified Wireless IP Phone 7920 Series Wired Ear-Bud, Standard	There is currently no replacement product available for this product.	

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CP-MCHGR-7920-BUN	Cisco Unified Wireless IP Phone 7920 Multi-Charger Bundle	CP-MCHGR-7921G-BUN	Cisco Unified Wireless IP Phone 7921G Multi-Charger, Power Supply, AC Power Cord
CP-MULTICHGR-7920	Cisco Unified Wireless IP Phone 7920 Multi-Charger	CP-MCHGR-7921G	Cisco Unified Wireless IP Phone 7921G Multi-Charger
CP-MULTICHGR-7920=	Cisco Unified Wireless IP Phone 7920 Multi-Charger	CP-MCHGR-7921G=	Cisco Unified Wireless IP Phone 7921G Multi-Charger
SW-CCM-UL-7920	Cisco Unified Communications Manager User License for Single Cisco Unified Wireless IP Phone 7920	SW-CCM-UL-7921G	Cisco Unified Communications Manager 4.x License for single Cisco Unified Wireless IP Phone 7921G
SW-CCM-UL-7920=	Cisco Unified Communications Manager User License for Single Cisco Unified Wireless IP Phone 7920	SW-CCM-UL-7921G=	Cisco Unified Communications Manager 4.x License for single Cisco Unified Wireless IP Phone 7921G
SW-CCME-UL-7920	Cisco Unified Communications Manager Express User License For Single Cisco Unified Wireless IP Phone 7920	SW-CCME-UL-7921G	Cisco Unified Communications Manager Express User License for single Cisco Unified Wireless IP Phone 7921G
SW-CCME-UL-7920=	Cisco Unified Communications Manager Express User License For Single Unified Wireless IP Phone 7920	SW-CCME-UL-7921G=	Cisco Unified Communications Manager Express User License for single Cisco Unified Wireless IP Phone 7921G

Product Migration Options

The recommended replacement for the Cisco Unified Wireless IP Phone 7920 is the Cisco Unified Wireless IP Phone 7921G. This sleek, second-generation wireless IP phone supports a host of calling features and voice-quality enhancements, including:

* IEEE 802.11a, b, and g standards that allow customers to use the phone in the 2.4 GHz or 5 GHz bands

* 2-inch (5 cm) color display (176 x 220 pixels) that is easier to read and enhances Extensible markup language (XML) applications

* Built-in speakerphone capabilities

* More intuitive interface

* A new combination charger and speakerphone stand for enhanced desktop functionality

* Dedicated mute and volume keys, and separate application button that can support push-to-talk via XML

* Longer battery life (100 hours standby time or 12 hours talk time)

* High durability for all business environments

* Exceptional voice quality

* Diversity antenna for better RF coverage

* Support for wide range of enterprise applications through XML

* Wireless security features including Wi-Fi Protected Access (WPA2) and Advanced Encryption Standard (AES)

* Voice security features including certificates, Sequenced Routing Update Protocol (SRTP), and transparent LAN services (TLS)

* Quality-of-service features including Traffic Specification (TSPEC) and Wi-Fi Multimedia (WMM)

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Table 3. Product Comparisons

Feature	Cisco Unified Wireless IP Phone 7920	Cisco Unified Wireless IP Phone 7921G
Radio	Single band 802.11b radio	Dual band 802.11a/b/g radios
Display	1.75 in (44 mm) black/white (128x80 pixels)	2 in (5 cm) color (176x220 pixels)
Dedicated buttons	No	Application button, volume control, mute
Soft key buttons	2	2
Antenna	Single	Dual; Antenna switched diversity (5-GHz band only)
Speakerphone	No	Yes
Battery life	Std: up to 30 hrs standby/3.5 hrs talk Extd: up to 40 hrs Standby/4.25 hrs talk	Std: up to 80 hrs standby/10 hrs talk Extd: up to 100 hrs standby/12 hrs talk
Navigation key	4-way	5-way
Ringing and message waiting indicator LED	No	Yes
Vibration alert	Yes	Yes
Backlit keypad	Yes	Yes
Headset connector	2.5mm (4-conductor/3-band)	2.5mm (4-conductor/3-band)
USB connector	Yes	Yes
Dimensions (H x W x D)	5.2 x 2.1 x 1.0 in (13.2 x 5.3 x 2.5 cm)	5.0 x 2.1 x 1.0 in (12.7 x 5.3 x 2.5 cm)
Weight	4.8 oz (136.1 g)	5 oz (145 g)
Integrated speakerphone in desktop charger	No	Yes
Lanyard hole	No	Yes
Protocol	SCCP	SCCP
Operating System	VxWorks	Linux
Communications Manager	3.3, 4.0, 4.1, 4.2, 4.3, 5.0 and later	4.1, 4.2, 4.3, 5.0 and later
Communications Manager Express	3.2 and later	4.1 and later
Survivable Remote Site Telephony	2.0	4.1
Cisco Compatible Extensions (CCX)	2.0	4.0
Authentication	LEAP, EAP-FAST, WPA, WPA-PSK, CCKM	LEAP, EAP-FAST, WPA, WPA-PSK, WPA2, CCKM
Encryption	WEP (40/128 bit), TKIP/MIC	WEP (40/128 bit), TKIP/MIC, AES
QoS	QBSS	QBSS, WMM, TSPEC
Power saving	No	U-APSD, PS-Poll
Radar detection	No	DFS, TPC per 802.11h
World mode support per 802.11d	No	Yes
Voice security features	No	Certificates, image/device/file/signaling authentication, secure SRST, media encryption using SRTP, signaling integrity/encryption (TLS), certificate authority proxy function (CAPF), secure profiles, encrypted configuration files
XML	Yes	Yes
Configuration Web page	Read-only	GUI for configuration
Syslog	Manual	Automatic

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to:

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http://www.cisco.com/go/tradein/. The Cisco TMP application requires all users to have a Cisco.com user ID.

For More Information

For more information about the Cisco Unified Wireless IP Phone 7921G, visit http://www.cisco.com/en/US/products/ps7071/index.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice.

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